

# IT Support Plans

As your IT manager, *Streamline* monitors your computer and network health on a daily basis. This consistent monitoring allows us to proactively maintain your systems and provide strategic guidance before trouble starts. From the development of a disaster recovery plan to annual technology plans, *Streamline IT Solutions* will ensure that you have the right resources in place as your business grows.

## Silver

\$199 per month\*

**Silver** - Silver is the foundation of our proactive network management plans. It includes proactive server and desktop maintenance as well as comprehensive network monitoring. It also includes access to our other services, such as on-demand technical support, at discounted rates.

This plan is perfect for the company that does not have a high level of support needs but wants to ensure that the network is properly managed and maintained in order to avoid preventable downtime and expense.

## Gold

\$449 per month\*

**Gold** - Gold builds on the Silver plan by delivering our most comprehensive offering of prioritized and proactive support services. With the unlimited remote support included in this plan, our staff can more quickly react to the needs of your staff. Further, we are able to detect and correct issues related to your network even *before* they become problems.

This plan is perfect for the company where downtime can quickly translate into significant loss of productivity.

\*Price is based on 1 server, 5 PC's & 1 Router/Firewall. Advertised price subject to change at anytime.

- ▶ IT Consulting
- ▶ Hardware Recommendation Assistance
- ▶ Asset Management

- ▶ Network Design & Implementation
- ▶ Disaster Recovery Planning
- ▶ IT Security Audits



Security Solutions  
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Networking Infrastructure Solutions  
Information Worker Solutions



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